



THE STATE ASSOCIATION FOR QUEENSLAND CARAVAN CLUBS
ABN: 78 718 013 843

THE BULLETIN



**Wishing harmony, health, satisfaction, and success for
you and your families in the coming year.
Merry Christmas 2021 and Happy New Year 2022.**



PRESIDENT'S DECEMBER REPORT 2021

Christmas already, how time flies. There is not much to comment on since my last report so this will be a short.

The photos from the state rally are up on the website for all to see, as well we are looking at some possible changes for the running of the state rally, but more on that later. There has been a suggestion for the 2023 State Rally site but again more on that later after the New Year when we will have received more details.

The committee has to date not had any feedback from Scouting Queensland re changes to being able to use their grounds. At present, we are not sure how far the changes may extend, or what we can do to work within these changes, but we will keep you all up to date as we receive more information.

We are requesting some small changes to allow us to more easily copy info related to Queensland from the national LEOD scheme. As well we are looking at making the collection and reporting of tagalong tour spending easier to report, as we do not want to miss out all this spending.

The CCQ defibrillator, which has been on permanent loan to the Capricorn Club will become available next year as they now have their own unit, so we will be able to offer it to another club next year.

Last week I attended the RVCAL (R.V. Clubs of Australia Ltd) AGM, followed by the general meeting where the four affiliates gave their association's report.

There is ongoing work with reference to road safety through the Caravan and Road Safety Alliance, as well as continuing to add to the RVSAFE website. (www.rvsafe.com.au) We are also looking at having the RVSafe Road Show attend our National Rally.

The National Rally is progressing well, but we are all hoping that Covid, along with State Government border closures, do not affect the current plans or we may have to go to plan B.

On behalf of the CCQ I would like to thank all the delegates and their clubs for their support and contributions throughout the year and we do wish you all a very Merry Christmas and a very Happy New Year with not too much Covid influence.

I wish for you all to travel safe and keep well

Adrian



18th National Caravan Clubs Rally Riverland Events Centre, Barmera SA

28th March 2022 to 6th April 2022 (10 nights)

Arrive 28th March, Depart 7th April 2022

To register go to the National rally website at:

And follow the links at:

www.18thnationalcaravanrally.org.au

TRAVELLING TO THE NATIONAL RALLY

VACCINATE, VACCINATE, VACCINATE

The NACC guidelines to be followed for the 2022 National Rally are: **a)** That all attendees be able to provide on entry to the National Rally, formal evidence of double vaccination prior to 14/03/2022 or **b)** provide an authorized medical exemption. **c)** Each attendee to use the SA QR code to check in to the rally site. **d)** Rally organisers to check and advise rally attendees if any SA Health directives relating to events are applicable leading up to and during the period of the rally.

WARNING

SOUTH AUSTRALIAN RIVERLAND FRUIT FLY EXCLUSION ZONE

Fruit and vegetables: Quarantine regulations regarding Fruit & Vegetables are a moving target at the moment. In short the latest restrictions are: You cannot take Fruit and Vegetables (unless cooked) into the Riverland area and you cannot take Fruit and Vegetables (unless cooked) out of the Riverland area. Please refer to the Riverland 'bring a receipt' changes below. The previous guidelines, where you could show proof of purchase of fruit and vegetables have changed.

INSPECTORS WILL NOT LET YOU OFF WITH A WARNING

If you are caught taking fruit and vegetables in or out of the Riverland fruit fly exclusion zone you **WILL be fined**. There is a zero tolerance policy in place. The practice that is commonly taking place in and out of the Riverland area is: Do not take fruit and vegetables with you. You can buy fruit and vegetables in the area. Any fruit and vegetables bought in the Riverland area must be consumed in the Riverland area.

<https://fruitfly.sa.gov.au/travelling-restrictions/travelling-to-south-australia>

GREATER SUNRAYSIA PEST FREE AREA

To help protect the high value fruit-growing and horticultural areas along the Murray River in north-western Victoria and south-western New South Wales, there is a Queensland fruit fly exclusion zone known as the **Greater Sunraysia Pest Free Area**.

When travelling, ensure that you don't carry fresh fruit, berries and fruiting vegetables into the pest free area. If you do, on the spot fines apply. Road approaches to the area are clearly signposted and fruit disposal bins are provided on major routes.

Note that if any part of your journey will take you into the pest free area, even if you are not stopping within that area, you must not carry fresh fruit or vegetables with you.

The towns in Victoria covered by the **Greater Sunraysia Pest Free Area** include Mildura, Robinvale, Nyah, Swan Hill, Lake Boga, Kerang and Koondrook. Refer to the map at the web site shown below.

Travelling to South Australia

In addition to the **Greater Sunraysia Pest Free Area**, no fruit or vegetables of any type can be taken from Victoria and across any part of the border into South Australia.

<https://www.travelvictoria.com.au/victoria/pestfreearea/>

Here's some helpful tips from the RACQ to make your caravanning experience more pleasant and safer

RACQ LIVING

Nathan Torpey Helping Queensland 03/06/2020

Caravan Etiquette:

The rules every caravanner needs to follow. Whether on the road or in a caravan park, there are rules all caravanners should follow while on a road trip. If you're new to caravanning, or just want to brush up on your caravanning manners, this guide with information from Caravanning Queensland, RACQ and other experienced caravanners will ensure your next trip runs smoothly.

Road Etiquette:

- ⇒ Keep to the left lane unless overtaking.
- ⇒ Don't unnecessarily hold up faster traffic.
- ⇒ If there is a build-up of traffic behind, pull over when safe to do so and allow it to pass.
- ⇒ Allow plenty of space for other traffic to pass. The law requires caravans and other large vehicles travelling outside built-up areas to leave at least 60m between each other. The distance increases to 200m in road train areas.
- ⇒ Consider fitting a UHF radio to communicate with other road users. This can be helpful when on narrow roads and overtaking. (Use channel 18 which is widely considered the caravan or travellers channel).
- ⇒ Use indicators and give plenty of warning about your intentions.

Truck Etiquette:

- ⇒ If a truck is behind you, maintain your speed. They'll know when it's safe to overtake.
- ⇒ If you see a truck coming on gravel and narrow roads, slow down, pull off the road if safe to do so and allow them to stay on the bitumen.
- ⇒ Do not park in truck-only rest stops.

Caravan Park Etiquette:

- ⇒ Be friendly to your neighbours. You all share the same site and amenities.
- ⇒ Don't walk across someone else's site. Try to stick to the walkways where possible.
- ⇒ If you're at a pet-friendly caravan park, make sure your dog is well behaved.
- ⇒ Keep noise and lights to a minimum. There's not much separating you from your neighbour so be as courteous as possible.
- ⇒ Don't make a mess and clean up all your rubbish before you leave.
- ⇒ Follow the park rules that are in place.
- ⇒ Only dispose of toilet waste in designated dump stations and wash down the dump station after emptying your holding tanks.

<https://www.racq.com.au/Living/Articles/Caravan-etiquette>

<https://www.caravanqld.com.au/>

Road Trips by State/Territory & New Zealand by Region

Click on the link below

[GoSeeOZ Road Trips.pdf](#)

Queensland Outback Self Drives

Click on the link below

<https://www.outbackqueensland.com.au>

or

<https://www.outbackqueensland.com.au/wp-content/uploads/2018/10/2017-Drive-Queensland-Map.pdf>

NEED FOR A QUALITY STANDARD FOR CARAVANS

Need for a Quality "Standard" for Caravans

After receiving countless complaints, and observing a multitude of serious problems with caravans over the past decade or so, and considering all of the practical and constructive suggestions received from 'vanners, it has been proposed that a **Quality Standard** - or **Code of Practice** - for **Caravans** be produced.

Colin G Young [P.Eng.]

{Professional Automotive Engineer & Honorary Manager}

Caravan Council of Australia

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IMPORTANT NEWS

The Australian Competition and Consumer Commission (ACCC) is investigating the Caravan Industry

A media release was issued on 12 November seeking information about the industry in relation to Australian Consumer Law.

The ACCC has received over 1300 complaints about the industry over the last 5 year, and they've finally decided to act.

RV Books has been active in pointing out the shortcomings of the industry, particularly in the area of caravan safety, and we applaud their efforts.

The ACCC have set up two surveys - one for purchasers and the other for retailers. We encourage everyone caravan owner to respond. The survey is easy to complete and will only take a few minutes.

Click here to read the media release:

<https://www.accc.gov.au/media-release/views-sought-on-caravan-industry>

Click here to go straight to the survey:

<https://consultation.accc.gov.au/accc/new-caravan-survey-consumers/>

As information becomes available regarding this investigation it will be reported at the web site below. Discussion of the issues raised by this investigation can be found in our forum at:

<https://rvbooks.com.au/forum/>

AUSTRALIAN COMPETITION & CONSUMER COMMISSION

VIEWS SOUGHT ON CARAVAN INDUSTRY

12 November 2021

Australians who have recently bought a new caravan are being urged to participate in an ACCC survey about possible consumer law issues in the industry.

The ACCC has received more than 1,300 reports about the caravan industry over the past five years. Common complaints include retailers selling new caravans that do not meet consumer guarantees, and faults leading to disputes between manufacturers and retailers about which party is responsible for the cost of repairs.

“The caravan industry has experienced strong sales growth in recent years, and this is expected to increase as more Australians choose to travel domestically rather than overseas due to the ongoing pandemic,” ACCC Deputy Chair Delia Rickard said.

“We are looking for further information from consumers and industry about the issues they have had with their caravans and their experience trying to get their concerns fixed. This information will help to inform our future work, including possible enforcement action.”

The ACCC has published separate surveys for purchasers and retailers of new caravans.

The [purchaser survey](#) focuses on the sales process and whether consumers had any subsequent faults with their new caravans, and, if so, whether they were able to have these resolved under the warranty or the consumer guarantees under the Australian Consumer Law.

The [retailer survey](#) focuses on any disputes with consumers about warranties and consumer guarantees, and whether retailers have had any indemnification disputes with manufacturers.

Both surveys are available at the [ACCC consultation hub](#) and will remain open until 10 December 2021

“If you are a retailer of new caravans or a consumer who has purchased a new caravan, please take the time to complete the survey,” Ms Rickard said.

“Empowering consumers and improving industry compliance with consumer guarantees, with a focus on high value goods including motor vehicles and caravans, is a current compliance and enforcement priority for the ACCC.”

Background

In 2017, the ACCC instituted court proceedings against Jayco, alleging that the business acted unconscionably and made false or misleading representations to four consumers about their right to obtain a refund or replacement for their defective caravan. In late 2020, the Federal Court dismissed the majority of the ACCC’s claims, although the Court has since imposed [penalties of \\$75,000](#) against Jayco for misleading one consumer about their consumer guarantee rights.

[Views sought on caravan industry | ACCC](#)

For more information visit the ACCC website at:

<https://www.accc.gov.au>

CCQ Executive

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Supporter Number: 0402032

Caravan Clubs of Queensland
1 Colvillea Cl
CARSELDINE QLD 4034

Tuesday, 16 November 2021

Dear Supporters

Thank you so much for your wonderful donation. I'm writing to you today to let you know that your incredible gift is already at work, delivering the finest care to the furthest corner of Queensland. And on behalf of the 90,000 Queenslanders who rely on the Flying Doctor to be their lifeline – thank you.

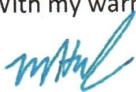
Our team of flight nurses, doctors, pilots, engineers and clinicians work around the clock to provide the best possible care to those who count on us. You are part of our team too and we are so grateful that you choose to support the Flying Doctor. We just couldn't do it without you.

Your wonderful support is helping to train our doctors and nurses, purchase and upgrade vital aeromedical equipment and deliver mental health and wellbeing programs.

Thanks to your kindness, people in remote and regional areas of our beautiful state can rest assured knowing the Flying Doctor is there for them – 24 hours a day, 365 days a year.

I look forward to keeping you up to date on the impact of your generous gift. Please turn over to see the receipt for your generous donation.

With my warmest thanks



Meredith Staib
Chief Executive Officer
Royal Flying Doctor Service (Queensland Section)

> www.flyingdoctor.org.au/qld

> The RFDS is a not-for-profit organisation. Donations \$2 or more are tax deductible

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In appreciation and recognition of dedicated support to the Royal Flying Doctor Service

Presented to
Caravan Clubs of Queensland

Meredith Staib
Chief Executive Officer
RFDS (Queensland Section)

2021

Date

